





# MAJD KASSEM

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## PERSONALITY

Active hard worker, ready to overcome all challenges, capable of achieving work on deadlines, easy to deal with, friendly, patient, diplomatic, looking for best practice to do, learning latest technologies to discover with your company and step by step to have a strong experience and wide knowledge base. I adopt 'Continuous Improvement' approach as the guarantor for evolution and success save.

## PERSONAL DETAILS

**Name:** Majd Kassem  
**Birth:** MAR-13-1986

**City:** Damascus-Syria

## EXPERIENCES

### **Software Quality Assurance Analyst [Kuwaitnet](#) JAN 2023 till now**

- Remote job as an analyst with responsibilities started from initial project proposal till the delivery of project features

### **Software Quality Assurance Manager [Tatweer-LLC](#) MAR 2021 MAR 2023**

- Develop a software quality management program to achieve CMMI level 2.
- Develop a quality management system to achieve ISO 9001:2015 requirement.
- manage the quality control team to assure the implementation of administrative and technical operations by the semi-annual audit programs
- Work with the other administrative and technical managers to evaluate the products/services and make the correction action where needed

### **MIS Testing Team-Leader [Syriatel Mobile Telecom](#) 2017 -2020**

- Leading testing team of 10 members and oversee the testing activities.
- Manage new researcher team to implement AGILE/Scrum in development process.

### **Quality Assurance Specialist | [HIAST](#) 2014 -2016**

- Develop and document QA testing procedures.
- Technical documentation and installation procedures of products.
- Implement test plans and report results.

- Assure the quality according to ISO standards “Software and embedded product”.

### Software and System Engineer | HIAST 2011 -2014

- Requirements management.
- Architecture design.
- Embedded software development.



## EDUCATION

- Computer Engineering and Automation | Tishreen University 2006- 2010
- Control and Robotics Master| Higher Institute for Applied Sines and Technology 2018 - 2021



## SKILLS

- Programming Languages (C#, C++, Python, Asp.net core, and database).
- Software engineering (Agile and Scrum with ATDD, TDD, BDD)
- Project management skills and Business and system analysis skills
- Robot Operating System (ROS), and embedded software development.
- Algorithm Design Technique and implementation



## COURSES (VIRTUAL COURSES - COURSERA PROVIDER)

- |   |   |
|---|---|
| • Certified Quality Manager                                 | <b>Syrian ISO Expert</b>                    |
| • Google Foundations of Project Management                  |   |
| • Google: Project Initiation: Starting a Successful Project |   |
| • Google: Project Planning: Running the Project             | <b>Google</b>                               |
| • Google: Project Execution: Putting It All Together        |   |
| • Google: Agile Project Management                          |   |
| • Google: Applying Project Management in the Real World     |   |
| • Introduction to Scrum Master Training                     |   |
| • Scrum Master Certification: Scrum Methodologies           | <b>Learn Quest</b>                          |
| • Scrum Master Certification: Scaling Agile                 |   |
| • Introduction to Software Testing                          |   |
| • Black-box and White-box Testing                           | <b>University of Minnesota</b>              |
| • Introduction to Automated Analysis                        |   |
| • C language for Everyone: Programming Foundations          | <b>University of California, Santa Cruz</b> |
| • C language for Everyone: Structured Programming           |   |
| • C++ For C Programmers, Part A                             |   |
| • Object-Oriented Data Structures in C++                    | <b>University of Illinois</b>               |

- C++ Basic Structures, Vector, Pointer, Files and String
- Programming in C++: A Hands-on Introduction
- Algorithm Tool Box (Data Structures and Algorithm)
- Writing Professional Email in English

**Codio**

**University of  
San Diego  
Georgia  
Institute**



## LANGUAGES

- **English** - Intermediate Level B2, **Germany**-Fundamental



## PUBLICATION

- Development of a low-cost ultrasonic environment detection system to build a 3D map of the environment around a robot

Damascus  
University

I am highly interested in joining your company. Would I have given the chance I assure you I would have put all my efforts fulfill my duties; I am ready for any new technology that your company needs